

# PRODUCT CHANGE NOTICE

**DOCUMENT CONTROL NO.: PCN-250107-A** 

**SUBJECT**: CI-x5x models

**ISSUE DATE**: January 10, 2025

LAST TIME BUYS: On or before February 28, 2026 (or as supplies last)



#### **End of Life Notification:**

Climet will be discontinuing all CI-x5x models currently in manufacture. This is a last-time buy notification. Due to *component obsolescence*, we expect the CI-x5x Family of portable particle counters to remain in production up to February 28, 2026, *or until supplies last*.

### Suggested Replacement:

Climet recommends the following replacement models:

CI-170 (1 CFM Flow Rate)

**CI-570** (50 LPM Flow Rate)

**CI-770** (75 LPM Flow Rate)

**CI-1070** (100 LPM Flow Rate)

#### Reason:

The <u>CI-x70 Series of portable particle counters</u> (introduced in 2017) has resulted in significantly reduced demand for our CI-x5x Series of portable particle counters, which have been manufactured since 2003 (20+ years). Additionally, several component manufacturers discontinued key parts used in the CI-x5x Series, and no alternates are offered or otherwise available. To mitigate the risk of immediately halting production on this model, Climet purchased sufficient stock of these discontinued components to continue manufacturing until February 28, 2026 (estimated), or while supplies last.

## Anticipated Customer Impact: Minimal

Climet is providing our valued customers with over one year's notification that the CI-x5x Series of portable particle counters will be discontinued. This extended period provides customers sufficient time to qualify the CI-x70 as a replacement.

<u>Service</u>: Climet will use our best efforts to continue to calibrate and repair the CI-x5x Family through February 29, 2036 (or as supplies last). Product warranties are unaffected.



<u>Replacement models</u>: Climet recommends our <u>CI-x70 Series of portable particle counters</u> as replacements.

The CI-x70 Series offers several advanced features that enhance audit, data integrity, and user integrity. Moreover the CI-x70 Series provides second-to-none cyber security upgrades, LDAP Active Directory Login, User Audit Trail, Sample Interrupt Reporting, and other advanced features.

Moreover, these instruments have the same wide-scatter optical sensor technology that provides users with unparalleled accuracy and precision of measurement.



For further information, please see our website: <a href="http://www.climet.com/products/cix70">http://www.climet.com/products/cix70</a> series.html

Demo CI-x70 counters may be available at no cost on a first-come/first-serve basis and are generally available for 30-day terms.

**Questions:** In the United States, please contact our sales team at <a href="mailto:sales@climet.com">sales@climet.com</a> or call +1 (909) 793-2788. Outside the United States, please contact your local distributor for further information (Ref. <a href="https://www.climet.com/reps/dist/">https://www.climet.com/reps/dist/</a>).





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**QUESTION** Is Climet discontinuing the CI-x5x Series?

**ANSWER** Yes.

**QUESTION** Will Climet continue to service my CI-x5x portable particle

counter?

**ANSWER** Yes, Climet will continue to calibrate until February 29, 2036. Repairs are expected to

be supported until February 29, 2036, or as supplies last.

**QUESTION** What is the 'recommended' replacement model?

**ANSWER** Climet highly recommends the NextGen Cl-x70 Series.